

Gulf Coast Psychotherapy, LLC  
4167 Clark Rd  
Sarasota, FL 34233  
(941) 219-3111  
Patient Registration Form

TODAY'S DATE: \_\_\_\_\_

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ MI \_\_\_\_\_

Home Address: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

E-mail address: \_\_\_\_\_ Contact Preference: Home Work Cell E-Mail

Marital Status: M / S / W / D SS #: \_\_\_\_\_ Patient's Employer/School: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Spouse's Date of Birth: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Address: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Patient Referred By: \_\_\_\_\_ Primary Care Physician: \_\_\_\_\_

**If The Patient is a Child, Please Complete the following:**

Biological Father's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_ Phone #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Father's Employer: \_\_\_\_\_

Biological Mother's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_ Phone #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Mother's Employer: \_\_\_\_\_

**Medical Insurance Information:**

1. Primary Insurance name: \_\_\_\_\_

Cardholder's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ Insurance ID#: \_\_\_\_\_

2. Secondary Insurance Name: \_\_\_\_\_

Cardholder's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ Insurance ID#: \_\_\_\_\_

I authorize the release of any medical information necessary to process any insurance claims and I authorize payment of medical benefits directly to Gulf Coast Psychotherapy, LLC for myself and/or dependents. I understand that I am responsible for any co-payments, co-insurance, and deductibles the morning of the visit, or amounts for services not covered by my insurance carrier or managed care company. I understand that I will be charged for canceled or missed appointments unless I give 48 hours' advanced notice and I agree to pay said charges. In the event that my account is placed in the hands of an attorney for enforcement of any terms of this agreement, I agree to pay a 33 1/3% attorney's fee on the outstanding balance, plus court costs, constable fees, and miscellaneous expenses. This authority shall remain outstanding until withdrawn in writing by the undersigned.

Patient/Responsible Party Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Gulf Coast Psychotherapy, LLC*  
*4167 Clark Road*  
*Sarasota, FL 34233*  
*P (941) 219-3111 ~ F (941) 894-1322*  
*contact@gulfcoastpsych.com*

APPOINTMENT REMINDER PREFERENCE

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

- **Text** me at: ( \_\_\_\_\_ ) \_\_\_\_\_  
Cell Phone Number

OR:

- \*Please Send An **E-Mail:** \_\_\_\_\_  
E-Mail Address

•Please contact the office for other available reminder options if you do not have texting or email capabilities.

\*We can send you an appointment reminder by e-mail. The appointment reminder will include only the date and time of your appointment and your service provider name. We will not encrypt the messages. Health care information sent by regular e-mail could be lost, delayed, intercepted, delivered to the wrong address, or arrive incomplete or corrupted. If you understand these risks and would like to receive an appointment reminder by e-mail, you must confirm that you accept responsibility for these risks, and will not hold Gulf Coast Psychotherapy, LLC or its' staff responsible for any event that occurs after we send the message.

Gulf Coast Psychotherapy, LLC will send a courtesy reminder text or e-mail one to three days in addition to one hour prior to your scheduled appointment.

\_\_\_\_\_  
Patient/Guardian Signature Date

**Gulf Coast Psychotherapy, LLC**  
4167 Clark Road  
Sarasota, FL 34233  
(941)219-3111 Fax: (941) 894-1322

**CONSENT FOR THE RELEASE OF  
CONFIDENTIAL HEALTH CARE  
INFORMATION**

**PATIENT NAME:** \_\_\_\_\_ **DATE OF BIRTH:** \_\_\_\_\_

I hereby authorize **Gulf Coast Psychotherapy, LLC** to:

- RELEASE** the record of my care to:
- OBTAIN** the record of my care from:
- VERBAL COMMUNICATION** regarding my care to:

\_\_\_\_\_  
(NAME OF PROFESSIONAL, FACILITY OR AGENCY)

\_\_\_\_\_  
(STREET)

\_\_\_\_\_  
(CITY)

\_\_\_\_\_  
(STATE)

\_\_\_\_\_  
(ZIP)

\_\_\_\_\_  
(TELEPHONE NUMBER)

\_\_\_\_\_  
(FAX NUMBER)

\_\_\_\_\_  
(E-MAIL ADDRESS)

**Information pertaining to my identity, prognosis, and/or treatment. The information to be released shall include:**

- All psychotherapy records, meaning every page in my record, including but not limited to: office notes, face sheets, history and physical, consultation notes, diagnostic evaluations, progress notes, treatment plans, discharge summaries, requests for and reports of consultations, documents, correspondence, test results, statements, questionnaires/histories, photographs, videotapes, telephone messages, e-mail messages.

**OR, only the following selected information:**

- Assessments
- Treatment Plans
- Treatment Updates
- Other: \_\_\_\_\_
- Medication Record
- Discharge Summary
- STD/HIV/AIDS Information

**This information is needed for the following purposes:**

- To Provide Ongoing Treatment/Aftercare
- Other: \_\_\_\_\_

**PATIENT/PARENT/GUARDIAN**

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**WITNESS SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**I understand that my records are protected under FL General Law & HIPAA and cannot be disclosed without my written consent except as otherwise specifically provided by law.**

**I further release Gulf Coast Psychotherapy, LLC. and its employees from any liability arising from the release of the information and such persons/agencies, provided the said release of information is done substantially in accordance with applicable law. I understand that any information released or received because of this consent will not be further relayed in any way to any person or organization without my additional written consent.**

**I also understand that I may revoke this consent at any time prior to the release of information herein authorized.**

Gulf Coast Psychotherapy, LLC  
4167 Clark Road  
Sarasota, FL 34233  
(941) 219-3111

**Gulf Coast Psychotherapy, LLC. Policy Agreement And Consent**

**TO THE PATIENT:** You have the right, as a patient, to be informed about the policies of the practice of Gulf Coast Psychotherapy, LLC, so you can make an informed decision whether or not to undergo the therapy that your physician and/or others have recommended for your well-being. This information is simply an effort to help you become better informed so that you may give or withhold your consent to the policies of the practice.

1. **Co-payment:** The *full* amount due according to your health insurance policy coverage is due and payable *at the time* of your therapy appointment.
2. **Refund:** Any co-payment overcharges will be refunded to you.
3. **Underestimation of Co-payment, Deductible, and Gaps in coverage:** Should you misunderstand your insurance coverage and later find that you are required to pay a higher percentage co-payment than you initially understood, you will be expected to pay the difference and will be billed for that amount. Additionally, should there be a lapse in insurance coverage the patient will be responsible for full fee of all sessions scheduled during those periods.
4. **48-Hour Notice of Cancellation is required for all therapy sessions.** If 48-hour notice is not received, *the patient will be billed the full session fee of \$100.00, not just the co-payment*, as insurance companies will not pay for missed visits. Examples of late cancellations are, but not limited to, cancellations the same morning of your appointment or during the time of your scheduled therapy appointment. See Gulf Coast Psychotherapy, LLC Cancellation and Fail To Keep Policy.
5. **Failure to Cancel or Keep Appointment:** If a scheduled appointment is not cancelled, or if 48-hour notice is not received, *the patient will be billed the full session of \$100.00, not just the co-payment*, as insurance companies will not pay for missed visits. See Gulf Coast Psychotherapy, LLC Cancellation and Fail To Keep Policy.
6. **Returned Check Fees:** A *\$35.00* processing fee will be charged for all checks returned for insufficient funds. It is *your* responsibility to pay the processing fee prior to, or at the time of, your next therapy session. In the event that more than one check is returned, cash payment will be required prior to scheduling subsequent appointments.
7. **Late Fees:** If your account becomes past due, *the unpaid balance carried to the first day of the next calendar month will be charged an interest rate of 1 ½% per month or 18% per annum.*
8. **Collection Fees:** If your account becomes past due and sent to a collection agency, you will be responsible for the costs incurred as well as the balance due.
9. **Termination of Treatment:** You are expected to communicate your wish to end therapy prior to your last visit with your therapist. In doing so, you will have one final session for the purpose of *"closure"*. You may choose to end therapy at any time, but it is best to discuss this with your therapist prior to deciding. This is an important part of the therapy process, and it is in your best interest to end therapy in this way.
10. **Keeping Track of your benefits:** It is best for you to call your insurance company or benefits department and to *keep track of the number of visits yourself*. Also, keeping track of your annual deductibles, if any, is very important. If you have seen another mental health professional or psychiatrist outside of this practice, be aware that those sessions can be counted against your annual allowance given by your insurance company.
11. **Preauthorizations:** If my insurance or managed care company requires preauthorization (informing them of treatment), I understand that I am responsible for obtaining this authorization.
12. **Patient Insurance Waiver:** Due to insurance and managed care companies giving a limited time to get our claims processed, it is imperative that we maintain up to date insurance information in your file. I acknowledge that it is my obligation to make this office aware of any changes to my insurance coverage information. If I am issued a new insurance card, I am to report this to your office, should the information be requested of me through either a phone call or billing correspondence. Should I fail to provide the information necessary to have my claim properly adjudicated within the filing limits of my insurance or managed care company, I agree to assume financial responsibility for services rendered by my doctor or therapist.
13. **Therapy Session:** I understand that an intake evaluation and full therapy session is 45 minutes.

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14. **Out-of-pocket Expenses:** I am aware that my insurance may not reimburse for all services provided by Gulf Coast Psychotherapy, LLC. The following fee schedule lists uncovered expenses that may be provided by Gulf Coast Psychotherapy, LLC.

- **Late cancellation or failure to keep appointment:** The full session fee of \$100.00 is due, not just the co-payment.
- **Medical record copy fees:** \$15.00 Retrieval Fee plus .25 per page up to 100 pages, .15 per page after 100 pages, \$10.00 additional fee for 24-hour service.
- **Telephone Consultation:** If a therapist is required to speak with you on the telephone, you will be billed for this service. \$85.00/45 min., pro-rated, including time spent on the telephone and documentation of the consultation. If a therapist is required to speak with a doctor, employer, family member, EAP personnel, attorney, school department professionals, social agencies, nursing home, etc., on your behalf, you will be billed for this service. \$85.00/45 min., pro-rated, including time spent on the telephone and documentation of the consultation.
- **Letter/Report Preparation:** If you require a letter or report to any employer, attorney, social agency, insurance company, etc., you will be billed for this service. \$85.00/45min., pro-rated.
- **Collection Fees:** If your account is sent to a collection agency, you are responsible for paying the fees incurred as well as your balance due.
- **Legal Fees:** These fees will be charged to the requesting party (i.e. an attorney). Be aware that these fees may be passed along to you through your attorney:

Preparation for Court Appearance.....	\$110.00/hour*
Court Appearance.....	\$250.00/hour*
Deposition (in our office, 1 hour minimum).....	\$200.00/hour*
Deposition (out of this office, 1 hour minimum).....	\$250.00/hour*

\*All fees must be prepaid and are non-refundable.

#### Limits of Confidentiality

**To The Patient:** You have the right, as a patient, to be guaranteed the protection of the confidentiality of your relationship with your mental health professional. Mental health professionals disclose confidential information without the consent of the individual only as mandated by law, or where permitted for a valid purpose such as:

1. To provide needed professional services to the patient or the individual or organizational client.
2. **Dangerous Situations:** If a patient presents a danger to harm themselves, or others.
3. **Suspected Child, Elderly Person, And Disabled Person Abuse:** All mental health professionals are mandated by law to report cases where abuse is suspected or disclosed.
4. To obtain payment for services, in which instance disclosure is limited to the minimum that is necessary to achieve the purpose.
5. To obtain appropriate professional consultations. When consulting with colleagues, your mental health professional(s) do not share confident information that reasonably could lead to the identification of a patient, client, research participant, or any other person or organization with whom they have a confidential relationship unless they obtain prior appropriate consent of the person or organization or the disclosure cannot be avoided. Your mental health professional can share information only to the extent necessary to achieve the purpose of the consultation.

Mental health professionals may disclose confidential information with appropriate consent of the patient or the individual or organizational client (or of another legally authorized person on behalf of the patient or client), unless prohibited by law. While this written summary demonstrates some exceptions to confidentiality, it is important to discuss any questions or concerns that you may have with your mental health professional at your next meeting. Law governing these issues are quite complex. Should you need specific advice, formal legal consultation with your attorney may be desired.

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Patient Rights and Responsibilities

- Patients have the right to be treated with dignity and respect.
- Patients have the right to fair treatment. This is regardless of their race, religion, gender, ethnicity, age, disability, or source of payment.
- Patients have the right to have their treatment and other patient information kept private.
- Only in an emergency, or if required by law, can records be released without patient permission.
- Patients have the right to have an easy to understand explanation of their condition and treatment.
- Patients have the right to information from staff/providers in a language they can understand.
- Patients have the right to know all about their treatment choices. This would mean no matter of cost or if they are covered or not.
- Patients have the right to get information about their insurance services and role in the treatment process.
- Patients have the right to information about providers.
- Patients have the right to know the clinical guidelines used in providing and/or managing their care.
- Patients have the right to provide input on their insurance policies and services.
- Patients have the right to know about the complaint, grievance and appeal process.
- Patients have the right to know about State and Federal laws that relate to their rights and responsibilities.
- Patients have the right to know of their rights and responsibilities in the treatment process.
- Patients have the right to share in the formation of their plan of care.

I fully understand the above information. This information has been explained to me and all my questions have been answered. My signature below indicates my informed consent to the above practice policies and patient information and to proceed with the recommended therapy.

➤ \_\_\_\_\_  
Patient's Signature Date

➤ \_\_\_\_\_  
Signature of Parent and/or Guardian Date

Gulf Coast Psychotherapy, LLC  
4167 Clark Rd.  
Sarasota, FL 34233  
941-219-3111

### **Acknowledgment of Financial Responsibility**

I acknowledge that although my insurance has provided an estimate of my benefits, it is an estimate that is subject to change based on my insurance provider's determination.

I acknowledge that I am financially responsible for any balance incurred for treatment including any co-insurances, co-payments and uncovered services determined by my insurance provider.

I acknowledge that I have been notified that despite payment made to my provider by my insurer, the insurer can render a decision, up to 6 plus months in the future, indicating that funds paid to the provider will be recouped and payment will be my responsibility.

I acknowledge that any balance will be billed to my credit card on file or other arrangements will be made for payment.

\_\_\_\_\_  
Patient/Guardian signature

\_\_\_\_\_  
Date

**Gulf Coast Psychotherapy, LLC.**  
**4167 Clark Road**  
**Sarasota, FL 34233**

**Notice of Privacy Practices**

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully and sign your name with today's date on the final page.

➤ Our Commitment To Protecting Health Information About You

Federal law requires that we provide you with this detailed written notice of our privacy practices. In this notice, we describe the ways that we may use and disclose your health information. We are required by law to protect the privacy of health information that identifies, or can be used to identify, a patient. This information is called "protected health information" (or "PHI").

We are required by law to:

- Maintain the privacy of your PHI
- Give you this Notice of our legal duties and privacy practices with respect to PHI
- Comply with the terms of this Notice of Privacy Practices

We reserve the right to make changes to this notice and to make such changes effective for all PHI we may already have about you. If and when this notice is changed, we will post a copy in our office in a prominent location. We will also provide you with a copy of the revised notice upon your request made to our Privacy Officer.

➤ How We May Use And Disclose Protected Health Information About You

**Treatment:** We may use and disclose your PHI to provide, coordinate or manage your health care and related services; consult with other health care providers regarding your treatment or to coordinate and manage your health care; when you need a prescription, lab test, x-ray, or other health care service; or when referring you to another health care provider for treatment. For example, we may disclose your PHI to a physician we refer you to regarding whether you are allergic to any medications, or we may send a report about your care from us to a physician that we refer you to so that the other physician may treat you.

**Payment:** We may use and disclose your PHI so that we can bill and collect payment for the treatment and services we provide to you. For example, before providing treatment or services, we may share details with your health plan concerning the services you are scheduled to receive, or we may ask for payment approval from your health plan before we provide care or services. We may also use and disclose your PHI to find out if your health plan will cover the cost of care and services we provide; to confirm you are receiving the appropriate amount of care to obtain payment for services; for billing, claims management, and collection activities; or to insurance companies providing you with additional coverage. We may also disclose limited PHI to consumer reporting agencies relating to collection of payments owed to us, or to another health care provider for the payment activities of that health care provider.

**Health Care Operations:** We may use and disclose your PHI in performing routine business activities ("health care operations"). Health care operations include practices that allow us to improve the quality of care we provide and to reduce health care costs. For example, we may use and disclose your PHI to review and improve the quality, efficiency and cost of care that we provide; to improve health care and lower costs for groups of people who have similar health problems and help to manage and coordinate the care for these groups of people; to review and evaluate the skills, qualifications, and performance of health care providers taking care of you and our other patients; to provide training programs for students, trainees, health care providers, or non-health care professionals (for example, billing personnel) to help them practice or improve their skills; to cooperate with outside organizations that assess the quality of the care that we provide; to

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cooperate with outside organizations that evaluate, certify, or license health care providers or staff in a particular field or specialty; to cooperate with various people who review our activities, including doctors that review the HIPPA Notice

services provided to you, accountants, lawyers, and others who assist us in complying with the law and managing our business; to assist us in making plans for our practice's future operations; to resolving complaints within our practice; for business planning and development, such as cost-management analyses. We may also call you by name in the waiting room when your doctor is ready to see you, and call you to remind you of an appointment.

➤ Uses And Disclosures for Which You Have The Opportunity To Agree Or Object

Disclosures to Family, Friends or Others: We may disclose your PHI to a family member, close friend, or any other person that is involved in your care or the payment for your health care, unless you object.

➤ Other Uses and Disclosures We Can Make Without Your Written Authorization Or Opportunity To Agree Or Object

We may use and disclose your PHI in the following circumstances without your authorization or opportunity to agree or object, if we comply with certain conditions that may apply:

Required By Law: We may use and disclose PHI when we are required to do so by federal, state, or local law.

Public Health Activities: We may use or disclose PHI to public health authorities or other authorized persons to carry out certain activities related to public health, including the following activities:

- To prevent or control disease, injury, or disability.
- To report disease, injury, birth, or death.
- To report reactions to medications or problems with products or devices regulated by the federal Food and Drug Administration or other activities related to quality, safety, or effectiveness of FDA-regulated products or activities.
- To notify a person who may have been exposed to a communicable disease to control who may be at risk of contracting or spreading the disease.

Abuse, Neglect, or Domestic Violence: We may disclose PHI in certain cases to government authorities if we reasonably believe that a patient has been a victim of domestic violence, abuse, or neglect.

Health Oversight Activities: We may disclose PHI to a health agency for oversight activities such as audits, investigations, inspections, licensure, or disciplinary activities.

Lawsuits and Other Legal Proceedings: We may use or disclose PHI when required by a court or administrative order. We may also disclose PHI in response to subpoenas, discovery requests, or as otherwise required by law.

Law Enforcement: Under certain conditions, we may disclose PHI to law enforcement officials. These law enforcement purposes include legal processes required by law; limited requests for identification and location purposes; suspicion that death has occurred as a result of criminal conduct; in the event that a crime occurs on the premises of the practice; pertaining to victims of a crime; in response to a medical emergency not occurring at the office, where it is likely that a crime has occurred.

Coroners, Medical Examiners, Funeral Directors: We may disclose PHI to a coroner or medical examiner to identify a deceased person and determine the cause of death, or to funeral directors so that they may carry out their jobs.

Organ and Tissue Donation: If you are an organ donor, we may use or disclose PHI to organizations that help procure, locate, and transplant organs to facilitate an organ, eye, or tissue donation and transplantation.

Research: We may use and disclose PHI for research purposes under certain limited circumstances. We must obtain your written authorization to use and disclose your PHI for research purposes except in situations where a research project meets specific, detailed criteria established by law.

To Avert a Serious Threat to Health or Safety: We may use or disclose PHI in limited circumstances when necessary to prevent a threat to the health or safety of a person or to the public. This disclosure can only be made to a person or organization that is able to help prevent the threat.

Specialized Government Functions: We may disclose PHI under the following circumstances:

- Per certain military and veteran activities, including determination of eligibility for veterans benefits and were deemed necessary by military command authorities.
- For national security and intelligence activities.
- To help provide protective services for the President and others.
- For the health and safety of inmates and others at correctional institutions.

Disclosures Required by Law: We are required to disclose PHI to the Secretary of the United States Department of Health and Human Services, upon request, to review our compliance with the privacy regulations.

Worker's Compensation: We may disclose PHI as authorized by workers' compensation laws or other similar programs that provide benefits for work-related injuries or illness.

➤ Other Uses and Disclosures of Protected Health Information Require Your Authorization

All other uses and disclosures of your PHI will only be made with your written authorization. If you have authorized us to use or disclose your PHI, you may revoke your authorization at any time, except to the extent we have acted based on the authorization.

➤ Your Rights Regarding Protected Health Information About You

Under federal law, you have the following rights regarding PHI about you:

Right to Request Restrictions: You have the right to request additional restrictions on the PHI that we may use for treatment, payment, and health care operations. You may also request additional restrictions on our disclosure of PHI to certain individuals involved in your care that otherwise are permitted by the Privacy Rule. We are *not required to agree to your request*. If we agree to your request, we are required to comply with our agreement except in certain cases, including where the information is needed to treat you in the case of an emergency. To request restrictions, you must make your request in writing to our Privacy Officer. In your request, please include (1) the information that you want to restrict; (2) how you want to restrict the information (for example, restricting use to this office, only restricting disclosure to persons outside this office, or restricting both); and (3) to whom you want those restrictions to apply.

Right to Receive Confidential Communications: You have the right to request that you receive communications regarding PHI in a certain manner or at a certain location. For example, you may request that we contact you at home, rather than at work. You must make your request in writing to our Privacy Officer. You must specify how you would like to be contacted (for example, by e-mail instead of regular mail). We are required to accommodate reasonable requests.

Right to Inspect and Copy: You have the right to inspect and receive a copy of your PHI in certain records that we maintain. This includes your medical and billing records but does *not include psychotherapy notes*. Please contact our Privacy Officer if you have questions about access to your medical record. If you request a copy of your PHI, we may charge you a reasonable fee for the copying, postage, labor, and supplies used in meeting your request.

Right to Amend: You have the right to request that we amend your PHI, if such information is kept by or for our office. To do so, you must submit your request in writing to our Privacy Officer. You must also give

us a reason for your request. We *may deny your request* in certain cases. For example, if the request is not in writing or if you do not give us a reason for the request.

Right to Receive an Accounting of Disclosures: You have the right to request an "accounting" of certain disclosures that we have made of your PHI. This is a list of disclosures made by us other than disclosures made for treatment, payment, and health care operations. It excludes disclosures made to you or to family members and friends involved in your care. You have the right to receive specific information regarding these disclosures that occurred after April 14, 2003. The first list that you request in a 12-month period will be free, but we may charge you for our reasonable costs of providing additional lists in the same 12-month period. We will tell you about these costs, and you may choose to cancel your request at any time before costs are incurred.

Right to a Paper Copy of this Notice: You have a right to receive a paper copy of this notice at any time. You are entitled to a paper copy of this notice even if you have previously received this notice electronically. To obtain a paper copy of this notice, please contact our Privacy Officer.

➤ Complaints

If you believe your privacy rights have been violated, you may file a complaint with us, or with the Secretary of the United States Department of Health and Human Services. To file a complaint with our office, please contact our Privacy Officer at the address and number listed below. We will not retaliate or act against you for filing a complaint.

**Privacy Official Contact Information**

You may contact our Privacy Official at the following address and phone number:

Emily Zamora  
4167 Clark Road  
Sarasota, FL 34233  
941-219-3111

e-mail address: [contact@gulfcoastpsych.com](mailto:contact@gulfcoastpsych.com)

Gulf Coast Psychotherapy, LLC  
4167 Clark Road  
Sarasota, FL 34233  
(941) 219-3111  
contact@gulfcoastpsych.com

Acknowledgement of Receipt of  
HIPAA Privacy Practices

I acknowledge that I have read and understand the HIPAA Privacy Policy of Gulf Coast Psychotherapy, LLC.

I am aware that if I have any questions or concerns regarding this policy, I may contact Emily Zamora, Practice Manager & Privacy Official at Gulf Coast Psychotherapy, LLC.

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Patient/Parent Signature

Date

Gulf Coast Psychotherapy, LLC.  
4167 Clark Road  
Sarasota, FL 34233  
(941) 219-3111

**Gulf Coast Psychotherapy, LLC. Cancellation and Fail To Keep Policy**

Cancellations:

It is the policy of Gulf Coast Psychotherapy, Inc. to charge the **full fee** to patients for any cancellations that are made less than **48 hours in advance of the scheduled appointments**. The full fee for cancellations that are not made within 48 hours is **\$100.00 per session scheduled**. If late cancellations are billed to you, **this fee must be paid before another appointment can be scheduled**. If a late cancellation occurs more than two times for appointments scheduled on Saturdays or evening appointments (after 4pm), future appointments will need to be scheduled during weekday hours (between the hours of 9am and 4pm, Monday through Friday). **Parents, please be aware that the parent making the appointment for their child is financially responsible for those appointments if they are not cancelled within the time frame outlined above**. For example, if a mother makes an appointment knowing she will not be bringing her child to the appointment and the spouse or ex-spouse bringing the child doesn't cancel in time, the mother would be responsible for paying the \$100.00 fee.

Failure To Keep Scheduled Appointments:

*It is the responsibility of the patient to remember their appointments.* This office attempts to confirm future appointments one to three days prior to visits as a courtesy to patients. It is the policy of Gulf Coast Psychotherapy, LLC. to charge the **full fee** to patients for any failure to keep appointments (no notice given for a cancellation). **The full fee for missed sessions is \$100.00 per session missed**. If a failure to keep appointment charge is billed to you, **this fee must be paid before another appointment can be scheduled**. If more than 2 scheduled sessions are missed for appointments scheduled on a Saturday or evening appointments (after 3 pm), future appointments will need to be scheduled during weekday hours (between the hours of 9am and 3 pm, Monday through Friday). **Parents, please be aware that the parent making the appointment for their child is financially responsible for those appointments if they are not kept**. For example, if a mother makes an appointment knowing she will not be bringing her child to the appointment and the spouse or ex-spouse bringing the child doesn't bring the child to the session, the mother would be responsible for paying the \$100.00 fee.

I have read and understand Gulf Coast Psychotherapy, LLC.'s policy regarding cancellations and failure to keep appointments.

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Patient/Parent Signature

Date

Gulf Coast Psychotherapy, LLC  
4167 Clark Rd, Sarasota, FL 34233  
1046 East Brandon Blvd, Brandon, FL 33511  
941-219-3111  
[contact@gulfcoastpsych.com](mailto:contact@gulfcoastpsych.com)

Fee Collection Policy

Our office is committed to providing clients with quality care and accurate, efficient billing/account management services. We recognize, in these economic times, cost/value is of utmost concern, and we are dedicated to minimizing stress related to the expenses associated with medical care.

To prevent the accumulation of large balances on client accounts that could interrupt services and create financial strain, we have implemented the following policy: We will begin processing account charges (i.e. co-pays, co-insurance, deductibles, and self-pay fees) on the morning of the appointment for ALL clients. This will allow for processing dates on your credit card statement to reflect the date of service more closely and help in managing financial transactions more effectively.

Clients will be notified via SMS or email reminder a few days before the appointment, informing them of the pending charge and providing them with the opportunity to update payment information or inquire about payment-related concerns.

If for any reason the appointment is canceled or rescheduled due to an emergency or illness and the payment was processed, we will issue a refund within 1-2 business days after the original charge.

If payment is declined or the card we have on file fails to process the balance due prior to your appointment, our front office staff will attempt to reach out and obtain a new form of payment before your scheduled appointment.

If for some reason we are not able to process the payment, we will need to reschedule the appointment until payment has been received unless prior arrangements have been made.

We take extensive security measures to protect credit card information from security breaches. We subscribe to and participate in: The Payment Card Industry Data Security Standard (PCI DSS) rules and procedures including Qualified Security Assessor (QSA) assessment each year and have an Approved Scanning Vendor (ASV) do a quarterly network visibility scan.

This policy is subject to periodic review and updates as necessary. We encourage our clients to check for any changes in the policy, which may be communicated through our website, patient portal, or via e-mail notification.

Thank you for your understanding.

\_\_\_\_\_  
Patient/guardian signature

\_\_\_\_\_  
Date

Patient Name: \_\_\_\_\_

*Gulf Coast Psychotherapy, LLC*  
4167 Clark Road  
Sarasota, FL 34233  
P (941) 219-3111 ~ F (941) 894-1322  
[contact@gulfcoastpsych.com](mailto:contact@gulfcoastpsych.com)

## **Card on file Authorization Form:**

As of 8/1/2023 Gulf Coast Psychotherapy now requires **ALL** patients to have a credit card on file for all services rendered, including and when it applies to our Late Cancellation and Fail to Keep Policy.

The undersigned agrees and authorizes Gulf Coast Psychotherapy, LLC to save the credit card indicated below on file:

Medical Practice: **Gulf Coast Psychotherapy, LLC**

Patient's name: \_\_\_\_\_ DOB: \_\_\_\_\_

Name as it appears

On the Credit Card: \_\_\_\_\_

Type of Credit Card:  Master Card  Visa  Discover  Amex Card #

----- Expiration Date (MM/YY): \_\_\_\_ / \_\_\_\_

3 Digit CVV: \_\_\_\_\_ and/or 4 Digit CVV: \_\_\_\_\_ **\*\*If your card is an American Express, Please provide both of the 3 & 4 digit codes on the front and back of your card for security purposes\*\***

I, \_\_\_\_\_ authorize the above medical practice to process the above credit card as "Card on File" the morning of the scheduled appointment. The Card on File will be charged for **All In Office and Telehealth Services** and will also include the **Cancellation Policy** if applies for all patient's with Insurance copays and Self Pay patients. I also certify that I am an Authorized user of this credit card and that I will not dispute the payment with my credit card company so long as the transaction corresponds to the services rendered or applies to the Cancellation Policy. I also understand that there will be an additional \$35 charge per service should the transaction be disputed by the client through their credit card company. This authorization will remain in effect until the expiration of the credit card account. The Patient may also revoke this form by submitting a written request to the medical practice at any time.

\_\_\_\_\_  
Cardholder's Signature/ Date

## MAST

Patient Name: \_\_\_\_\_ Date of Birth \_\_\_\_\_

Please circle either Yes or No for each question asked.

Your completion of this rating scale is a requirement of your insurance company.

- |  |         |         |
|--|---------|---------|
| 1. Do you feel you are a normal drinker?   | Yes     | No (2)* |
| 2. Have you ever awakened the morning after some drinking the night before and found that you could not remember a part of the evening before?   | Yes     | No (2)  |
| 3. Does your significant other (or family members) ever worry or complain about your drinking?   | Yes     | No (1)  |
| 4. Can you stop drinking without a struggle after one or two drinks? Yes   | No (2)* |         |
| 5. Do you ever feel bad about your drinking? Yes   | No (1)  |         |
| 6. Do friends or relatives think you are a normal drinker?   | Yes     | No (2)* |
| 7. Do you ever try to limit your drinking to certain times of the day or to certain places?  | Yes     | No (0)  |
| 8. Are you always able to stop drinking when you want to?  | Yes     | No (2)* |
| 9. Have you ever attended a meeting of Alcoholics Anonymous (AA)?  | Yes     | No (5)  |
| 10. Have you gotten into fights when drinking?   | Yes     | No (1)  |
| 11. Has drinking ever created problems with you and your significant other?  | Yes     | No (2)  |
| 12. Has your significant other or other family member ever gone to anyone for help about your drinking?  | Yes     | No (2)  |
| 13. Have you ever lost friends or girlfriends/boyfriends because of drinking?  | Yes     | No (2)  |
| 14. Have you ever gotten into trouble at work because of drinking? Yes   | No (2)  |         |
| 15. Have you ever lost a job because of drinking?  | Yes     | No (2)  |
| 16. Have you ever neglected your obligations, your family, or your work for two or more days in a row because you were drinking?   | Yes     | No (2)  |
| 17. Do you ever drink before noon?   | Yes     | No (1)  |
| 18. Have you ever been told you have liver trouble? Cirrhosis?   | Yes     | No (2)  |
| 19. Have you ever had delirium tremens (DTs), severe shaking, heard voices, or seen things that weren't there after heavy drinking? Yes  | No (5)  |         |
| 20. Have you ever gone to anyone for help about your drinking?   | Yes     | No (5)  |
| 21. Have you ever been in a hospital because of drinking?  | Yes     | No (5)  |
| 22. Have you ever been a patient in a psychiatric hospital or on a psychiatric ward of a general hospital where drinking was part of the problem?  | Yes     | No (2)  |
| 23. Have you ever been seen at a psychiatric or mental health clinic, or gone to a doctor, social worker, or clergyman for help with an emotional problem in which drinking had played a part? | Yes     | No (2)  |
| 24. Have you ever been arrested, even for a few hours, because of drunk behavior?  | Yes     | No (2)  |
| 25. Have you ever been arrested for drunk driving after drinking?  | Yes     | No (2)  |

